



# UMW STREAMLINES TECHNOLOGY PROCESSES TO SHARPEN CUSTOMER SERVICE TO ACCOMMODATE GROWTH NEEDS

In moving towards operational efficiency, productivity and streamlining the technology processes to accommodate future growth, UMW E-Technologies Sdn Bhd (UET), a wholly-owned subsidiary of UMW Group today signed the PRONTO-Xi Project Implementation Agreement (Project Contract, Software Licence, Maintenance & Support) officially appointing SL Information System Sdn Bhd to implement the system for the Industrial Equipment Division namely, UMW Industries (1985) Sdn Bhd and UMW Industrial Power Sdn Bhd, both subsidiaries of UMW Group.



The Agreement was signed by En Razali Baharudin, Chief Executive Officer, UET and Mr Jimmy Lim, General Manager, SL Information System Sdn Bhd.

En Razali Baharudin said, “UMW Group has the quantum leap performance objectives to meet over the next several years and I.T is seen to be one of the primary enablers in meeting this goal. The current Enterprise Resource Planning (ERP) system is suitable for “business-as-usual” mode of operation. However, under the quantum leap mode we need a system that can support our business strategies effectively in the areas of fleet management, field service, supply chain management and customer relationship marketing, to name a few.”

“After a thorough evaluation exercise involving several leading ERP systems, PRONTO-Xi solution emerged as the most appropriate fit, as an enabler, to support our business strategies to achieve the quantum leap performance objectives.”

“Our PRONTO-Xi implementation will be a phased approach starting with the Industrial Equipment Division comprising of UMW Industries (1985) Sdn Bhd and UMW Industrial Power Sdn Bhd in Phase I followed by the other Strategic Business Units (SBUs) in Phase II and III.”

Mr Jimmy Lim, General Manager, SL Information System Sdn Bhd, a leading independent solution vendor of PRONTO-Xi Enterprise Management System said, “We are proud to be associated with UMW and will be totally committed to provide excellent business solutions that enables UMW to achieve its quantum leap performance objectives. We will utilize our long-standing expertise, experience and deep insight from successful implementations to continuous delivery of business solutions to create value for UMW to meet its objectives.”

“I believe PRONTO-Xi’s leap business strategies. We are confident that PRONTO-Xi will provide UMW with a very strong collaborative solution that will help manage and build on its sustained growth. Our implementation team looks forward to working with UMW to ensure a successful project,” he said.

